

1st February 2022

Dear Parents/Carers

Communication

In order to improve our communication with parents/carers, we have moved to a new text system, Sims InTouch. This system links directly to SIMS, the school database which holds all information for pupils.

You should see no change in the way text messages are delivered and you can respond to the text messages sent. **The only change is that you will no longer be able to use the Teachers2Parents App.** All information relating to your child can be found in your SIMS Parent App. Should you not be able to access SIMS Parent App, please email pbowen@etonecollege.co.uk.

Any text messages that you have received since Monday 24th January, have been sent via our new system and you will be able to respond to those in the same way as before. **Please do not respond to any old texts sent via the Teachers2Parents system, as we no longer have access to them and they will not be received.**

We have also updated our telephone system and with effect from Wednesday 2nd February, should your child be absent from school, you will be able to leave an absence message directly with House offices. **Please do not send a text when your child is absent or email postbox@etonecollege.co.uk as these channels of communication are not checked as regularly throughout the day.**

It is essential that you keep us advised of any changes to your contact details, address etc. in order that we can communicate efficiently and effectively and more importantly for safeguarding reasons.

Please follow us on Twitter @EtoneCollege to keep up to date with all the latest news lots of useful information can be found on our website www.etonecollege.co.uk.

Thank you for your continued support.

Yours faithfully



Mr I Smith
Headteacher